

#### Hi there,

Thank you for renting one of our NeurOptimal® systems through Breakthrough Neurofeedback. We are looking forward to keeping in touch with you and learning about the difference NeurOptimal(R) makes in your life.

In this instructional Ebook, you will find all you need to know about using the NeurOptimal® Rental as well as some additional information to make sure you get the most out of your training time.

A good place to start to understand how NeurOptimal® works and it's benefits, is by clicking on the Explainer Video below.

At Breakthrough Neurofeedback, we pride ourselves on excellent customer service, so if you have any questions or support needs please reach out to us either by email info@breakthroughneurofeedback.com or call us at 888 908-9490.





### What To Know Before You Start

**Neurofeedback is 100% non-invasive.** The system does not put anything into your brain, nor does it take anything out. It is simply mirroring your brain to itself to support your brain to come back to the present moment. It cannot create side effects.

**NeurOptimal**® is training and not treatment. It is not used for treatment of disorders. We cannot predict the outcomes of training. We provide you with tools to support you to notice differences in your life as a result of training.

**Don't stress about sensor placement.** What we say is "close enough is good enough". Follow the instructional video in this e-book. If the sensors come off during a session accidently (unlikely), just place them back on and let the session continue.

You do need to hear the sound during a sessions. Because NeurOptimal® works outside of conscious awareness the sound is where the primary feedback comes from (there is only 5-10% feedback from the screen so watching the screen/the visual aspect is optional). That means whilst training you could be sleeping, reading a book, playing a game on your phone (no sound on phone) or just simply relaxing. It's up to you!







A NeurOptimal session time is 33 mins. Therefore, training with NeurOptimal should be a breeze and easy to incorporate into your daily life. Just allow a few extra minutes for applying and removing the sensors, and of course, clean up at the end.

**Everyone can benefit from NeurOptimal** sessions. You may have rented this machine for someone in particular or yourself. The great thing about NeurOptimal is it's for everyone, so make the most of it!

Listen to what you need. You know yourself better than anyone, which means you are the only one who can determine how frequently to train. While you can train once per day or more, we see the best results come from spreading the sessions over the week. More does not necessarily equate to better, but with regular training, your brain is able to self-regulate and become more flexible and resilient.

How do I know if the system is working? You will hear the music along with 'scratches' or 'interruptions' in the music after you double click on Breakthrough Renter in the Vault. In terms of your own changes, we provide tracking tools to support you to notice the benefits in your life.





### **Tracking Your Progress**

Here are 4 key tools to support you to track your changes. We encourage you to download and complete.

### **Identify Your Goals**

Before you start training with NeurOptimal<sup>®</sup>, it's important to set some goals for yourself. Some examples could be: improved focus, healthier sleep patterns, calmer, able to let things go, more confident, less reactive and so on. On a sheet of paper, just note down anything that you would like to see different in your day-to-day life.

### My Journal: Checklist

Please check off any item that represents how you are feeling so you can track brain perception following your use of NeurOptimal®. If you are unsure, use the past week as your guide. It's fine to add comments if you wish. Please note that NeurOptimal® does not diagnose, treat, mitigate or cure any disease, disorder or abnormal physical state. This checklist is provided for tracking and reference purposes only. Click on the images to download the tracking sheets.

### **Download**

#### My Journal Checklist





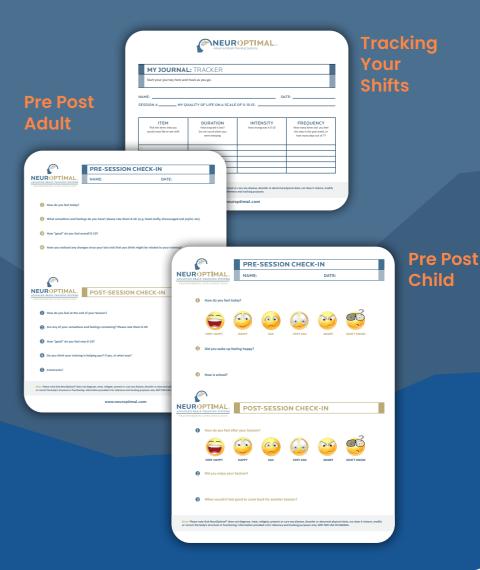
### **Downloads**

### **Tracking Your Shifts**

Based on the concerns that you have identified, use My Journal: Tracker form to help you notice the changes. For example, you may have identified fatigue as an issue. On the first column you would place 'fatigue' under Concern 1, then under Duration you would identify how long fatigue usually lasts. Under Intensity you would note the level of fatigue between 1-10 and then how often it occurs (Frequency). Reviewing this every 15 to 20 sessions is a great way to track your progress.

### Pre and Post Check-in

These forms (adult and children's forms) are a way to check in with yourself about how you are feeling right before a session and straight after a session. These are also good to look back on. Remember to write in what you have noticed has been different since your last session.





### **Equipment Checklist**

What you will find once opening your rental system case

 Computer - This is your Rental System. It will not have a password, and the NeurOptimal<sup>®</sup> software will already be loaded onto it and pinned to the taskbar which is located at the bottom of the screen.



- 2. Computer Charger This is the charger for your rental system. We recommend plugging it in when you first turn the system on to make sure it works and so your system is all charged up and ready for your first session. Always leave the charger plugged in and turned on while doing a session.
- 3. zAmp and Sensors You should see 5 sensor leads and a lanyard attached to the back of the zAmp (small black, blue and white box).
- 4. USB Cable This is the long cable that attaches the zAmp to the computer. It will have a USB port on each end.
- 5. Ten20 Paste This is the paste that you use to apply the sensors to your scalp. It also assists with electrical conductivity.
- 6. Headphone Extension Cord This is a cord you can use to plug your own headphones into (if you choose to use headphones) so that you don't need to sit too close to the computer.



# **Step 1**Setting up Your System

Once you have taken the system out of the box, you will notice colored tape on each of the components. These tapes indicate where the equipment should be plugged into. It is as simple as matching the colors up.

First of all, please connect the computer to Wi-Fi.

Windows Updates must be done at least once every 7 days. Click on the Windows Icon button (bottom left corner of system), then Settings, Updates and Security, and then Check for Updates.

Double click on the NeurOptimal® icon at the bottom of the page. This will open up the program. You are now ready to apply the sensors.

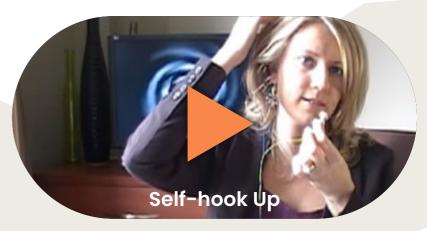
# **Step 2**Applying the sensors

Now that your system is ready to go, it is time to put the sensors on. Try not to worry about getting the sensors perfect as the session will run fine.

Please watch the videos here: One is a Self-Hook Up and the other is about Starting a Session.

### **Videos**







# Step 3 Running a session

By now your system should already be open and ready to go. Once your sensors are on, headphones plugged in (if using headphones), and USB plugged into the ZAmp, you are ready for a session.

In the Vault, you will see a name Breakthrough Renter. To start your session, please DOUBLE CLICK on Breakthrough Renter and the session will start.

DO NOT press the play button in the Media Player to start Sessions. Must start in Vault.

# Step 4 Ending a Session

After 33 Minutes, the session will automatically finish.

To take the sensors off, simply remove them and wipe the surface with a baby wipe or damp tissue. Wipe your ears and scalp with warm water on a tissue or a baby wipe to remove the paste.

Take the lanyard off, USB out of the zAmp and place them in a secure place for next time.

Close the program by clicking on the x on the top right of the Vault. To shut down the computer go to the bottom left windows icon and select the power button, then shutdown.

## How to Start A Session Quick Guide





### **Returning the System**

- 1. Pack all of the equipment back into the shipping box. Refer back to the Equipment Checklist to ensure that you have packed everything.
- 2. Take a photo of all the equipment packed into the case and text to 719 431-0511.
- 3. Please use the prepaid return label with our address on it.
- 4. Take it to the counter at your local FedEx.
- 5. When sending it, please give FedEx 719 431-0511 so that it will automatically send us a text saying it is on the way.
- 6. You must make sure you receive a FedEx receipt from the person at the counter at your local Fedex.
- 7. Please take a photo of the FedEx receipt showing tracking number and expected delivery date and text it to us. This will cover you in the event the system is lost by Fedex.





## Where to From Here

After experiencing many of the benefits of NeurOptimal® training, there a number of options that you may wish to consider.

### **BUY**

As a renter you are eligible to receive \$200 cash back if you decide to purchase a system within 4 weeks from returning the system. For pricing and options please click the button below. If you would like to finance your system, we have a number of plans that may suit your needs.

**SYSTEM OPTIONS** 





888-908-9490

### Certified Brain Training Coach

Secondly, you may be interested in becoming a Certified Brain Training Coach to provide this service to your community. We run certification training regularly. We run Certification Training regularly. You will gain confidence in understanding NeurOptimal(R), other models and learn how to build your NeurOptimal(R) business. For training dates and cost please click here. If you would like more information about running a NeurOptimal Business, download the Ebook.

Finally, you may wish to rent in the future. As a valued customer we will prioritise your booking and explore with you the best rate.

We look forward to keeping in touch,

Warmest regards,

#### **Raquel Younglove**

Breakthroughneurofeedback.com

\$200 back from your Rental Fee if you decide to purchase either a Limited or Unlimited License system.



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